# CONTINUING EDUCATION TOPICS

ELM Exchange, Inc. (ELM) courses are strategically developed by a team of physician attorneys and medical-legal experts and can be configured to meet the needs of different provider types, specialties, facilities, or any combination of variables.

## Medical-Legal

**Fundamental Study**
- Explores foundational legal principles and societal expectations for physician conduct.
- Consultation & Referral
- Coordination of Patient Care
- Duties to Non-Patients
- Establishing the Physician-Patient Relationship
- Informed Consent
- Managing Difficult Patients
- Minor Consent
- Recognizing the Limits of Expertise
- Terminating the Physician-Patient Relationship
- Understanding Diagnostic Duty & Error

## Improving Patient Communication
- Provides guidelines and techniques for improving communication with patients.
- Communication: Adverse Outcome & Event Disclosure
- Communication Techniques to Improve Bedside Manner
- Cultural Competency

## Documentation
- Reviews documentation requirements within different scenarios.
- Documentation
- Documentation: Electronic Medical Records
- Documenting Transitions of Care
- Incomplete/Altered Records
- Risks in Transitioning to Electronic Medical Records
- Risk Issues: Electronic Medical Records

## Regulatory & Compliance
- Juxtaposes professional liability and regulatory/legislative acts, statutes or laws.
- CMS Non-Payment for HACs
- Coding: Fraud & Abuse
- Disruptive Clinician
- EMTALA
- HIPAA
- Sexual Harassment

## Specialty Specific
- Explores the unique risks in the following specialty practices:
  - Anesthesiology
  - Cardiology
  - Emergency Medicine
  - Family Medicine
  - Gynecology
  - Hospital-Based Medicine
  - Internal Medicine
  - Neurosurgery
  - Obstetrics (see Specific Education Topics)
  - Orthopedics
  - Otolaryngology
  - Pediatrics
  - Podiatry
  - Psychiatry
  - Radiology
  - Surgery
  - Trans-Specialty Medicine (dermatology, gastroenterology, neurology, pulmonology, & pathology)
  - Trans-Specialty Surgery (otolaryngology, ophthalmology, urology, & plastic surgery)
  - Risk & Safety Issues in Laparoscopic Surgery
  - EM Risk Issues: Stroke & Trauma
  - EM Risk Issues: MI & Aortic Dissection/Rupture

## Office Practice
- Reveals issues that impact the office-practice setting.
- Coding: Fraud & Abuse
- Cultural Competency
- Handling Office-Based Emergencies
- Managing Difficult Patients
- Managing Labs & Test Results
- Moderate Sedation
- Physician Liability for Midlevel Providers
- Recognizing the Limits of Expertise
- Risk & Safety Issues in Office Practice

## Provider Interaction
- Analyzes interactions between healthcare professionals and the impact these interactions have on patient safety and/or professional liability.
- Chain of Command
- Coordination of Patient Care
- Physician Liability for Midlevel Providers
- Physician Impairment
- Supervision of Residents & Assistants
- Transitions of Care

## Patient Safety & Risk Management Basics
- Illustrates patient safety and/or risk management issues in a particular context.
- Bioethics: End-of-Life Issues
- Electronic Media & Healthcare
- Medication Error
- Pain Management
- Patient Safety

## Situation Specific
- Provides education for unique situations:
  - Deposition & Trial Testimony Guidelines for the Physician Defendant
  - Risk Management & Insurance Primer for Physicians
SPECIFIC EDUCATION TOPICS

In response to the needs of specific learner audiences, ELM Exchange, Inc. (ELM) has developed the following programs.

Children’s Hospitals
Utilizes medical malpractice case studies derived from clinical situations occurring in the children’s hospital setting.
- Consultation & Referral
- Disclosure of Adverse Outcomes
- Documentation
- Documenting Transitions of Care
- Electronic Medical Records (EMR) Risk Issues
- Incomplete/Altered Records
- Managing Labs & Test Results
- Minor Consent
- Risk & Safety Issues for the Hospitalist
- Supervision of Residents
- Risk & Safety Issues in the Children’s Hospital
- Technology & Healthcare Coordination of Patient Care

Long Term Care
Highlights specific risk issues that are critical for all employee levels to understand.
- Senior Management
  - Administration Management
  - Resident Safety
  - Providing a Safe Environment
- Middle Management
  - Administration Management
  - Resident Safety
  - Providing a Safe Environment
- Line Staff
  - Indirect Care
  - Direct Care
- Facility Specific
  - Independent Living
  - Assisted Living
  - Skilled Nursing

State Specific CME Requirements
Satisfies the continuing education requirements specified by the state.
- Florida:
  - Domestic Violence
  - HIV
  - Preventing Medical Errors
- Connecticut:
  - Cultural Competency
  - Domestic Violence
  - Infectious Diseases
  - Sexual Assault & Abuse
- Texas:
  - Most ELM courses satisfy the Texas requirement in ethics and/or professional responsibility.
- Massachusetts:
  - Pain Management
  - EMR
  - Bioethics/End of Life Issues
  - MOLST

Obstetrics
Utilizes medical malpractice cases specific to obstetrical practice.
- Risk & Safety Issues in Obstetrics
- OB: Consultation & Referral
- OB: Coordination of Patient Care
- OB: Shoulder Dystocia
- OB: Fetal Monitoring
- OB: Antepartum Risks
- OB: Intrapartum Risks
- OB: Postpartum Risks

Residents
Addresses risk issues for residents (recommended curriculum by PGY).
- PGY1:
  - Communication Techniques to Improve Bedside Manner
  - Chain of Command
  - Electronic Media & Healthcare
  - Recognizing Limits of Expertise I
  - HIPAA
- PGY2:
  - Risk Issues EMR
  - Incomplete/Altered Records
  - Documentation EMR
  - Communication: Disclosure of Adverse Events II
  - Cultural Competency
- PGY3:
  - Consultation & Referral I
  - Coordination of Patient Care III
  - Transitions of Care I
  - Transitions of Care II
  - Informed Consent IV
- PGY4:
  - Medication Error I
  - Medication Error II
  - Coding Fraud & Abuse I
  - EMTALA
  - Physician Liability for Midlevel Providers

Nursing Continuing Education
Explores the role of the nurse in patient safety and outlines expectations for sound clinical-legal standards of practice.
- Chain of Command
- Communication
- Documentation
- Medication Error
- Patient Safety
- Teambuilding
- Transitions of Care
- Specialty Specific:
  - Ambulatory Care
  - Behavioral Health
  - Critical Care
  - Emergency Medicine
  - Long-Term Care
  - Maternal-Child Medicine
  - Medical-Surgical
  - Perioperative Care
  - Rehabilitation